



Terms & Conditions

Pilgrimage Package Pricing

Trinity Tour Travels (TTT) Pilgrimages are based on current market prices for all services outlined on the pilgrimage itineraries. Package pricing includes airfare, hotel accommodations, bus transportation, admission fees, and breakfasts & dinners (unless otherwise stated in trip package).

Not Included in the pilgrimage package price is travel insurance (including the Cancel For Any Reason (CFAR) Waiver), passport and visa fees, items of a personal nature such as use of hotel telephone, mini bar, laundry, gifts/souvenirs, non-pilgrimage excursions, drinks/alcohol, meals/snacks, and anything else not explicitly detailed on the pilgrimage itinerary.

Gratuities may or may not be included in the pilgrimage price. Inclusion is pilgrimage specific and will be stated on the pilgrimage itinerary.

TTT does its best to maintain the pilgrimage's initially quoted price throughout the registration period. However, due to many external factors that are out of TTT's control, prices are not guaranteed and are subject to change. If a price change is necessary, TTT will notify, in writing, travelers within twenty-four (24) hours of the pilgrimage price change.

Reservations

Trinity Tour Travels uses a trusted 3rd party payment processing company called "WeTravel" for its preferred method of accepting travel reservations and pilgrimage payments. WeTravel allows travelers a simple and efficient platform to make reservations, pay trip deposits, and manage their individual accounts. Additionally, each pilgrimage will have a link to the WeTravel website, <https://www.wetravel.com/>.

Trinity Tour Travels accepts phone reservations and reservations directly from its website. All registrations (including those from WeTravel) are accepted on a first-come/served basis. The traveler's pilgrimage registration is only confirmed when a completed reservation application and a paid, non-refundable pilgrimage deposit is provided to TTT by the traveler.

All Trinity Tour Travels' pilgrimages may have a maximum number of available traveler spaces. This size limitation ensures the best overall experience for each TTT traveler and for Trinity Tour Travels to consistently provide superior customer service. Once a pilgrimage is full, prospective travelers will be placed on a waitlist and added to the pilgrimage on a first come/served basis upon any confirmed traveler's cancellation.

Deposit and Payment Schedule

A \$300.00 non-refundable per person deposit is required at the time of the traveler's reservation booking. Each paid deposit covers all Trinity Tour Travels' services, including but not limited to: account management, administrative upkeep, pilgrimage organization, deposits, accommodations, flights, document preparations, and accounting.

The full and final payment for a pilgrimage must be paid by 12:00 pm CST, ninety (90) days before the departure date. In cases where a reservation has yet to be completed by the final payment due date and time, the reservation will be voided.

If a traveler's ticket is voided, but the traveler states he still wants to participate in the pilgrimage, the traveler must fill out a new registration form and pay the updated pilgrimage cost based on the current market rate. In addition, the traveler may incur a daily fee of fifty dollars (\$50.00) (not to exceed ten (10) days) to expedite all necessary travel processes.

All deposits, subsequent payments (including payment installments), and final balances may be managed directly by travelers on the WeTravel website, <https://www.wetravel.com/>.

Changes In Reservation

Name changes are acceptable prior to reservation confirmation and issuance of an airline ticket. After a reservation is confirmed and airline tickets have been issued, any name changes are subject to additional fees by airlines.

Form of Payments

Trinity Tour Travels accepts checks and credit cards; American Express, Visa, and Master Card. Payments are accepted online, by mail, or by phone and preferably on WeTravel where travelers can manage their accounts.

- I. Online payments may be made through WeTravel (<https://www.wetravel.com/>) or the Trinity Pilgrimage Travel website (<https://www.trinitytourtravels.com/>.)
- II. When submitting payments by mail, please reference the pilgrimage name on the checks. Amounts will be considered secured once a check clears TTT bank. Payments by check will not be accepted within twenty-five (25) days of the departure date.
- III. Credit card payments submitted by phone will be processed upon the traveler's written consent. Consent must be provided to TTT by email to info@trinitytourtravels.com before a phone payment will be processed. By emailing this written approval, the traveler grants permission to Trinity Tour Travels to charge his credit card for the travel services described in the reservation contract and on the customer's invoice.

In case of human or computer error, TTT reserves the right to re-invoice the traveler for the correct price or service. If the mistake increases the pilgrimage pricing, TTT will refund any passenger (less insurance fee and penalties) who choose to cancel the trip due to the price change. Any traveler that wishes to cancel must provide Trinity Tour Travels with a written cancellation letter within five (5) days of the TTT price increase notification.

On rare occasions, credit card companies may change their service fees during a pilgrimage enrollment period, affecting the pilgrimage pricing. TTT is not responsible for credit card company fee changes and may invoice the traveler for those fee changes.

Passports, Visas, Visa Waiver & Documents

A valid passport is required for each traveler and must be valid for at least six (6) months after the pilgrimage completion date. (A photocopy of the traveler's passport will be submitted to TTT with the travel registration application.) It is the traveler's sole responsibility to obtain and have all appropriate and valid travel documents available. All travelers are advised to check with the government authority in each country visited to determine the necessary documents required. An entrance visa or visa waiver may also be required for travel. Again, it is the traveler's responsibility to obtain these documents. For an additional fee, Trinity Tour Travels is available to aid a traveler with visa-issuing processes.

Foreign nationals and non-US citizens must have a valid Passport and, where applicable, their Permanent Resident Green Card. In addition, foreign nationals and non-US citizens must check with the Embassy or Consulate of their respective country and U.S. officials regarding entry into foreign countries, re-entry into the U.S., and any tax liability associated with the traveler's participation in the TTT pilgrimage.

A Passport Card may not be a substitute for a Passport Book for International Air Travel. Attempting to use a Passport Card instead of a Passport Book will result in denied boarding of flights by the airlines and denied entry into countries by that country's legal authorities.

Trinity Tour Travels, its owners, agents, or employees cannot be held liable for travelers not having proper passports, visas, visa waivers, or other travel documents. Cancellations due to a lack of appropriate documents will incur penalties and cancellation fees for the traveler.

Final Documents

Final documents ("Travel Packets") are mailed by TTT to travelers approximately four (4) to six (6) weeks prior to departure. The flight itinerary and final confirmation will be included in this packet. Upon receipt, travelers must check their itinerary, name spelling, dates, times, and other vital information to ensure validity. Should there be any errors, the traveler must contact Trinity Tour Travels via email, info@trinitytourtravels.com, within twenty-four (24) hours of the traveler's receipt of TTT's final pilgrimage document/materials.

Air Transportation

Trinity Tour Travels' airline transportation is booked on a group ticket. A group ticket is "a group of tickets purchased for the departure from and return to the same airport (e.g., a Round Trip Ticket). Airline transportation is in Economy Class on IATA-approved carriers. Fares are based on airline-defined levels in effect at the time of TTT booking. Trinity Tour Travels' standard booking date is sixty (60) days prior to the pilgrimage departure date.

Important Note: Trinity Tour Travels uses the traveler's information on the registration application to secure all pilgrimage reservations. Please review the registration information carefully, including the correct spelling of the name, birthdate, passport number, and passport expiration date. TTT is not responsible for misinformation provided by the traveler, which might affect the traveler's ability to participate in the pilgrimage.

Seat Assignments

Seats are assigned randomly by the airlines for each traveler, with best efforts to seating travel companions together. TTT is not responsible for, nor can it guarantee, any specific seat assignment(s) for a traveler and/or traveler's companion.

Airline Check-in

All travelers must be at the airport for check-in for all international flights at least three (3) hours before departure time.

Flight schedules are subject to change without notice and are subject to the airline's terms of carriage. Trinity Tour Travels is not responsible for any cancellations, loss, delays, injury, illness, or expenses incurred due to actions of the airlines.

Airport Taxes, Fees & Fuel

TTT's pilgrimage packages include Airport Departure Tax, fees, and fuel surcharges. Airport taxes are based on the departure city and government fees (including Federal Inspection Fees for U.S. Customs and Immigration; International Air Transportation Tax; Agricultural tax; security fees, and other airport-related taxes).

Although unforeseen and rare, changes in airport taxes, fees, and fuel surcharges during the pilgrimage registration period may occur. If the airlines, governments, or other third-party suppliers issue such changes, TTT will immediately notify the traveler, in writing, of these changes and changes will be noted on the traveler's trip invoice. Trinity Tour Travels is not responsible for changes issued by airlines, governments, or other third-party suppliers.

Without Airfare / Land Only and Transfers

Trinity Tour Travels accommodates any traveler who may choose to purchase his own airfare by offering a TTT "Without Airfare" (aka: "Land Only") package. To secure this option, a traveler must notify TTT at info@trinitytourtravels.com that traveler plans to purchase his own airfare. In addition, the traveler must also provide TTT, in writing at info@trinitytourtravels.com, the purchased flight schedule up to ninety (90) days prior to departure.

If a pilgrimage is canceled for any reason by Trinity Tour Travels, any airfares personally purchased by the traveler are the sole responsibility of the individual.

Hotel Accommodations

Hotel accommodations are based on double occupancy room capacity. Each room is fitted with either two twin, two queens, or at times, a king bed (married couples). Room assignments will be determined based on the travelers' information on the pilgrimage registration application.

Private Rooms and Single Supplement

If a pilgrimage participant travels alone, the traveler may request a private room for an additional Single Supplement fee. This fee will be added directly to the traveler's invoice.

In the event an accompanying spouse, travel companion, or roommate cancels, and TTT is unable to assign an alternate roommate, the single traveler will be responsible for payment of the Single Supplement fee.

Shared Rooms

Travelers are encouraged to register for a TTT pilgrimage with a spouse or a travel companion. If the traveler is a single registrant and does not request a private room upgrade, TTT will use its best efforts to pair a single traveler with a same-sex roommate. If a roommate is unavailable to be assigned, the single traveler will be required to pay the Single Supplement accommodation price.

Travelers who have an accompanying spouse or travel companion shall provide TTT with the name of that traveler on the pilgrimage registration application.

Triple Rooms

Most hotels will accommodate triple occupancy requests. These requests provide no increase or reduction in cost to travelers. Most hotels are not set up with three twin beds. In a triple occupancy room, the third bed is usually a sofa, sofa bed, or fold-up bed.

Due to the pace of pilgrimages, TTT does not recommend triple rooms. Triple occupancy rooms have very limited living space and are challenging to manage with three people and their belongings.

Hotel Check In

Most hotel check-ins take place during the mid-afternoon. If a traveler requests to have a guaranteed room ready for check-in upon his immediate onsite arrival, it can be arranged for an additional charge (usually the price of an extra night). Please contact TTT for more details. If a flight arrives early in the morning and the traveler's room is not ready for check-in, the traveler may leave his luggage with hotel staff and enjoy exploring outside the hotel.

Trinity Tour Travels reserves the right to substitute similar category hotels without prior notice.

Luggage

Each pilgrimage participant is permitted to bring one carry-on bag (8" x 14" x 22"), one personal item (i.e., purse, laptop case), and one checked bag weighing up to 50 lbs. (23 kg) and maximum dimensions of 62 in (158 cm) calculated by adding the length + the width + the height of the bag. Please check with your specific airline to verify the size and weight allowances. Trinity Tour Travels is not responsible for the loss of, theft of, delay, or damage to a participant's belongings. Travelers are responsible for notifying the airline directly regarding any luggage claims.

Meals

If traveler has special meal requests, Trinity Tour Travels will assist in accommodating these requests by forwarding inquiries to the hotels and restaurants on the pilgrimage itinerary. TTT, the hotels, and the restaurants will do their best to accommodate dietary requests. However, providing dietary requests is not guaranteed by any of the above parties. If a traveler has a high intolerance or a dietary allergy, Trinity Tour Travels recommends that the traveler plan accordingly.

Participation

Trinity Tour Travels and suppliers contracted for services reserve the right to refuse to accept or retain any traveler whose behavior is deemed likely to affect the operations of a pilgrimage or adversely affect the enjoyment or safety of other passengers. Trinity Tour Travels, its agents, and suppliers shall be under no liability to any such person for refund, compensation, repatriation, or any other matters arising.

Travel Insurance

Travel insurance is strongly recommended for all pilgrimages to all countries.

Trinity Tour Travels has a longstanding partnership with Travel Insured International (TII), a reputable and reliable travel insurance company. Upon request, TTT will provide a non-binding quote from TII for any traveler, to any country. Travel insurance quotes are based on age and trip price. If a traveler has a pre-existing medical condition, a traveler must request preexisting coverage to be included in the quote. Travel insurance may be purchased up to seventy-two (72) hours prior to trip departure unless a preexisting medical clause is needed, which requires purchase within twenty-one (21) days of the initial trip deposit. Once travel insurance is purchased, the premium is non-refundable.

Travelers may purchase travel insurance on their own. Travelers are requested to carefully review their chosen policy. A copy of the traveler's secured travel insurance policy must be submitted to Trinity Tour Travels at least 60 days prior to the pilgrimage departure to ensure the participant is allowed to travel (to Israel). Please forward to: info@trinitytourtravels.com

Assignment of Benefits

In the event of any trip interruption, such as airline delay or cancellation, where Trinity Tour Travels had secured any additional service that is later reimbursed by the travel protection plan

(e.g., airline, hotel, transfer), the traveler agrees to assign any of those payable benefits to Trinity Tour Travels, up to the total payment made by Trinity Tour Travels.

Special Medical Conditions Those Who Need Special Assistance

Travelers must report any disability requiring special attention to Trinity Tour Travels at the time of registration. TTT cannot assist any pilgrimage participant with walking, dining, while in the traveler's room, on any flights, transferring on and off motor coaches, taxis, etc., or any other individual personal needs. A qualified and physically able companion(s) must accompany passengers who require special assistance. It is the traveler's sole responsibility to arrange for such assistance prior to making the pilgrimage reservations. TTT will attempt to accommodate disabled passengers by reserving wheelchair assistance at airports and handicapped-

accessible rooms where available. TTT does not guarantee and is not responsible for any denial of services by carriers, hotels, restaurants, or other independent suppliers. TTT pilgrimages operate outside the U.S., where the Americans with Disabilities Act is not applicable, and facilities for disabled individuals are limited. The touring motor coaches are typically not equipped with wheelchair ramps or lifts. Motorized scooters are unsuitable and cannot be accommodated. Trinity Tour Travels is not responsible for any medical condition before, during, or after the pilgrimage. Pregnant women are advised not to travel after six (6) months of pregnancy. TTT recommends securing a travel companion; long flights, layovers, and long bus rides through remote locations may adversely affect comfort.

Minor Travelers

An adult must accompany travelers under 18 years of age. If the accompanying adult is not the parent, or the child is traveling with only one parent, it is recommended that a notarized letter be written by the parents or non-traveling parent granting authorization of temporary guardianship. This authorization should include:

- Pilgrimage dates (departure/arrival).
- Consent to Medical Treatment
- Permission to communicate with Doctors/Medical Staff
- Permission to obtain Medical/Official Records
- Provide Consent for Activities
- Perform other tasks necessary for the care of the minor

TTT suggests that traveler contacts the appropriate consulate and airlines because these entities may have additional requirements.

Note: All travelers are required to provide TTT an emergency contact name and information.

Travel Advisories

It is the responsibility of the traveler to become informed about travel advisories related to pilgrimage destination(s) by referring to the U.S. State Department's travel website at

travel.state.gov or by phone at 888.407.4747. In the event of a State Department Travel Advisory against travel to the specific destination/location(s) of the pilgrimage, and the traveler chooses to travel, the traveler assumes all risk of personal injury, death, or property damage that may arise out of the events like those advised or warned against by State Department Travel Advisory.

Physicality of TTT Pilgrimages

Trinity Tour Travels pilgrimages require a certain degree of physical fitness. Much walking, often up/down hills, and rough/uneven terrain is required. Travelers can anticipate walking approximately two (2) to five (5) miles daily, broken up throughout the day.

Immunizations

No immunizations or vaccinations are required at present unless otherwise noted.

Cancellations of Pilgrimage by Traveler and Refunds

Cancellations by traveler for TTT pilgrimages are subject to the following penalties and are applied per person:

- * All cancellations are subject to the \$300 non-refundable deposit
- * Cancel Ninety - Forty-Six (90 - 46) days before departure:
A full refund minus the \$300 non-refundable deposit and a \$1,500 cancellation fee will be issued.
- * Cancel: Forty-Five (<45) days before departure or less:
No refund will be issued
- * No shows or cancel after departure date:
No refund will be issued,

All cancellations must be submitted to Trinity Tour Travels and signed by the person who made the original reservation. Cancellations may be emailed to info@trinitytourtravels.com or mailed directly to:

Trinity Tour Travels, 1800 Pembroke Dr., Suite 300 #1282, Orlando, FL 32810

Cancellations are effective once received in writing by Trinity Tour Travels and will be calculated on the posted date.

Refund processing time may take up to ten (10) weeks after the completion of the pilgrimage.

Cancellation of Pilgrimage by TTT:

Trinity Tour Travels reserves the right to cancel a pilgrimage. Upon cancellation by TTT, Trinity Tour Travels will process cancellation refunds up to six (6) months after the original travel dates. After six months, any unclaimed funds will be forfeited. TTT shall have no responsibility to the traveler beyond refunding all payments made to TTT by the pilgrimage participant.

Pilgrimage Cancellation And Force Majeure Events

Trinity Tour Travels is not liable for Force Majeure pilgrimage cancellations. In the event a pilgrimage is canceled, postponed, delayed, or rescheduled due to force majeure (e.g., Act of God, State of War, Terrorism, Strike, Pandemic, etc.) or any other condition beyond reasonable control, the traveler's purchase will be honored for an equivalent attendance to the next scheduled occurrence of the pilgrimage. The traveler will be expected to either attend or transfer purchase accordingly. No cash refunds will be issued.

Although rare, a pilgrimage departure may be canceled due to lack of participation. Trinity Tour Travels will contact travelers with other travel options in this event. Trinity Tour Travels is not responsible and does not assume responsibility for any additional costs or fees relating to the cancellation of airfare or other arrangements not made through Trinity Tour Travels.

Unused Services

Trinity Tour Travels pilgrimages are priced as a complete Pilgrimage Package. TTT is not responsible for reimbursement of any services in which a traveler chooses not to participate or utilize (for whatever reason) during the pilgrimage.

Responsibility Clause

Trinity Tour Travels acts as a Tour Operator. The suppliers providing air or ground transportation, sightseeing arrangements, and hotel accommodations for the pilgrimage program are not Trinity Tour Travels employees. By utilizing Trinity Tour Travels service, travelers agree that Trinity Tour Travels, its employees, officers, and agents will not be liable for any change in flight or itinerary schedule, strikes, delay, acts of government, fires, riots, theft, pilferage, epidemics, quarantine, medical or customs regulations, accident, loss, injury, or damage to travelers in connection with any accommodations, transportation or any other services or resulting directly or indirectly from any occurrence or conditions beyond its control. This includes defects in vehicles, breakdown in the equipment, thefts, delay or cancellation of, or changes in the itinerary for any act, omission, or event during the time travelers are on the pilgrimage or boarding the aircrafts. Neither Trinity Tour Travels and/or its agents or suppliers concerned are to be held responsible for the late arrival or departure, on return of passengers at airports or hotels due to inclement weather or other reasons. TTT is not to be held liable for payment or any refund for transfers or unused services, accommodations, or missed meals resulting from unscheduled late arrivals at hotels. Travelers must bear all such losses or expenses.

Assigned Priest

If the assigned priest unexpectedly can no longer participate in the pilgrimage, the traveler's reservation will remain unchanged, and the traveler agrees to participate in the scheduled and planned pilgrimage.

Photography And Videography During Pilgrimage

Trinity Tour Travels reserves the right to take photographs and videos of pilgrimages or pilgrimage operations. By booking with Trinity Tour Travels, travelers agree to allow images to be used in TTT's photographs and videos. Pilgrimage participants who prefer that their images not be used are asked to advise TTT in writing before departure and to identify themselves with the Local Pilgrimage Guide at the beginning of the pilgrimage.

Itinerary Disclaimer

Every effort will be made to follow the original pilgrimage itinerary. It should be considered an indication of the pilgrimage's schedule rather than a contract of places to visit. Occasionally local religious holidays, national days, traffic conditions, and other events may necessitate changes in the sequence of visits or the missing of certain visits. TTT will schedule daily Masses at specific churches, chapels, or holy sites as indicated on the itinerary. Alternate sites for Masses may be arranged should the need arise.

Waiver Of Liability/Hold Harmless

By accepting the terms and conditions, the traveler agrees and acknowledges that he may give up substantial legal rights and remedies available to him, his family, his heirs, successors, and assigns. For value received, the traveler agrees on behalf of himself, his heirs, successors, and assigns ("Our Behalf") that he assumes all risks and waives any claim of liability of any nature whatsoever against, and agrees to indemnify and hold harmless, Trinity Tour Travels et al. with respect to any actions, claims or demands that may be made or brought on Our Behalf against Trinity Tour Travels et al. arising out of, or in connection with, travel to, or attendance at the pilgrimage or any other activity the traveler may engage in while participating in the pilgrimage/tour/event. Further, for value received, for any injury to third parties that may arise because of the traveler's actions or omissions, the traveler agrees to indemnify, hold harmless and defend Trinity Tour Travels et al. concerning any actions, claims, expenses, or demands arising or brought against Trinity Tour Travels et al., including, but not limited to, reasonable attorneys' fees and costs arising in connection therewith.

Nature of Risks:

The traveler understands that voluntarily traveling to and participating in a pilgrimage may involve certain risks beyond the control of Trinity Tour Travels, its agents/partners, and

associated parishes and dioceses. Such risks include, but are not limited to accidents, emergencies, epidemics/pandemics, exposure to reckless conduct of other persons, negligence of security and medical personnel, and death. Trinity Tour Travels et al. disclaim any liability and responsibility for such risks. The traveler understands that he will be traveling by various forms of transportation to various sites, such as holy sites, airports, hotels, restaurants, shopping locations, and/or on other pilgrimage excursions. During free times throughout the pilgrimage, there may be opportunity to participate in recreational or other activities not provided by Trinity

Tour Travels. Travelers participate at their own risk and are subject to all terms and conditions set by a the recreational or activities provider. TTT disclaims any liability and/or responsibility for any activity not contracted directly by TTT.

FORUM SELECTION AND CHOICE OF LAW

THIS AGREEMENT SHALL BE GOVERNED AND INTERPRETED PURSUANT TO THE LAWS OF THE STATE OF FLORIDA BY MUTUAL AGREEMENT OF THE PARTIES HERETO, AND THE FEDERAL AND STATE COURTS IN FLORIDA SHALL HAVE EXCLUSIVE AND SOLE JURISDICTION OVER ANY DISPUTE, CONTROVERSY, OR SUIT ARISING RELATIVE TO THIS AGREEMENT.

DISPUTES/CLASS ACTION WAIVER

TRAVELER AGREES THAT HE WILL ONLY BRING CLAIMS AGAINST TRINITY TOUR TRAVELS IN AN INDIVIDUAL CAPACITY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS ACTION OR REPRESENTATIVE PROCEEDING.

ERRORS AND OMISSIONS

Every effort is made to ensure the accuracy of the information on the Trinity Tour Travels and We Travel websites and those communicated by TTT staff. Errors or omissions (typographical, printed, and otherwise) are possible. Trinity Tour Travels is not responsible for such errors. If a billing mistake is made, TTT reserves the right to correct the invoice, and pilgrimage participants will be responsible for proper payment.

Trinity Tour Travels reserves the right to correct errors or omissions and amend these Terms and Conditions without notice. All amended Terms and Conditions shall automatically be effective upon being posted on the Trinity Tour Travels website.

All travelers are expected to read all content (including Terms & Conditions) related to the traveler's selected pilgrimage on www.trinitytourtravels.com or www.wetravel.com prior to booking and travel.

Changes to Agreement

No person other than an authorized representative of Trinity Tour Travels can vary, add, or waive any term or condition in this agreement, including the terms and conditions outlined in the preceding provisions.

Disputes

Should a dispute arise between the parties to this agreement, it is hereby agreed that the dispute shall be referred to United States Arbitration & Mediation for arbitration per the United States Arbitration & Mediation Rules of Arbitration in Sanford, FL. The arbitrator's decision shall be final, binding, and judgment may be entered thereon. In the event a party fails to proceed

with arbitration, unsuccessfully challenges the arbitrator's award, or fails to comply with the arbitrator's award, the other party is entitled to costs of suit, including a reasonable attorney's fee for having to compel arbitration or defend or enforce the award.